

Location, access, parking and facilities

4.1 Location

Regional Location

Claudlands Conference & Exhibition Centre is located in Hamilton City in the heart of the North Island. The hub of the Waikato region, Hamilton is within 1.5 hours driving distance to other major cities Auckland, Tauranga and Rotorua and within two hours driving of Taupo.



For further information about the Waikato Region visit iSite at www.hamiltonwaikato.com

Contact Address

Physical Address	Claudlands Conference & Exhibition Centre Gate 6, Brooklyn Road Hamilton 3214 New Zealand
Postal Address	Claudlands Conference & Exhibition Centre Private Bag 3010 Hamilton 3240 New Zealand
Telephone	+64 7 929 3000
Email	info@claudelands.co.nz
Web	www.claudelands.co.nz

Owner

Claudlands Conference & Exhibition Centre is owned and operated by H3 a division of Hamilton City Council.

4.2 Access

Pack In and Pack Out Access

Pack in and pack out access to the conference and exhibition centre is via Gate 6 Brooklyn Road and is controlled by Claudelands security.

Your Claudelands Event Manager will work with you to arrange access for your designated pack in and pack out period as specified in your hire agreement. Requests for access outside the booked pack in/pack out times may be declined.

Please note the following pack in and pack out rules:

- Children under 15 and animals are not permitted on site during pack-in and pack-out periods
- Vehicles and contents are the responsibility of the owner when on site
- Vehicles should be unloaded and parked in the designated exhibitor areas
- Vehicles should not cover or restrict access to any door, gate or hatched area

The Service Yard is a loading and drop off zone only. No exhibitor or delegate parking is designated for this area. Your Claudelands Event Manager will advise you of the parking for your event.

Loading Access and Limits

Refer to [Section 5: Room Specifications](#) for loading door widths and heights and load limits.

4.3 Accessibility

Claudelands is committed to being accessible to everyone.

All access to the venue is via the ground floor. Lifts are available in the arena foyer and at the conference concourse. Accessible bathroom facilities are available on the lower and upper concourses of the Claudelands Arena Auditorium, the lower conference concourse and beside the Brooklyn Rooms on the upper level.

Wheelchair accessible spaces will be designated for conferences, meetings and functions where required and are available in the Arena Auditorium, the location will vary depending on the event.

The Heaphy rooms and the Arena Auditorium are fitted with a hearing aid loop which is accessible by turning hearing devices to the 'T' option. Notify your Claudelands Event Manager if delegates require use of the Hearing Loop, and seats will be reserved.

Further information about accessibility at Claudelands can be found on the [Claudelands Website](#).

4.4 Car Parking

There are a number of car parking sites at the venue and on the surrounding roadside.

Car parking arrangements will vary. Contact your Claudelands Event Manager to coordinate your car parking requirements.

On-site Parking Spaces

Car park	Capacity	Accessibility Spaces	Surface
Brooklyn Car park	195	5	Sealed, marked
Heaphy Car park	120	4	Sealed, marked
Exhibition Plaza	300	varies	Sealed, unmarked
Willows	300	varies	Grass
The Oval	1000	varies	Reinforced Grass
Service Yard (approved access only)	64	2	Sealed, marked

Please refer to the Parking at Claudelands map on page 4 of this section.

Parking on the grassed areas is weather dependent. Alternative arrangements can be made to prevent damage to the grassed areas in the event of bad weather.

A range of car parking maps are available from your Claudelands Event Manager.

On-Street Parking

On-street parking is free of charge, on Heaphy Terrace, Brooklyn Road and the surrounding roads.

Event staff, Contractor and Exhibitor Parking

Parking for event staff, contractors and exhibitors is free of charge. Parking accreditation may be required for on-site parking for public events and exhibitions. Gate 6 parking is security controlled.

Parking for Private Events

On-site parking is normally free of charge for delegates of private conferences, meeting and functions.

Public Parking

For public events and exhibitions, Claudelands will manage the on-site public parking, unless it is otherwise specified in your venue hire agreement.

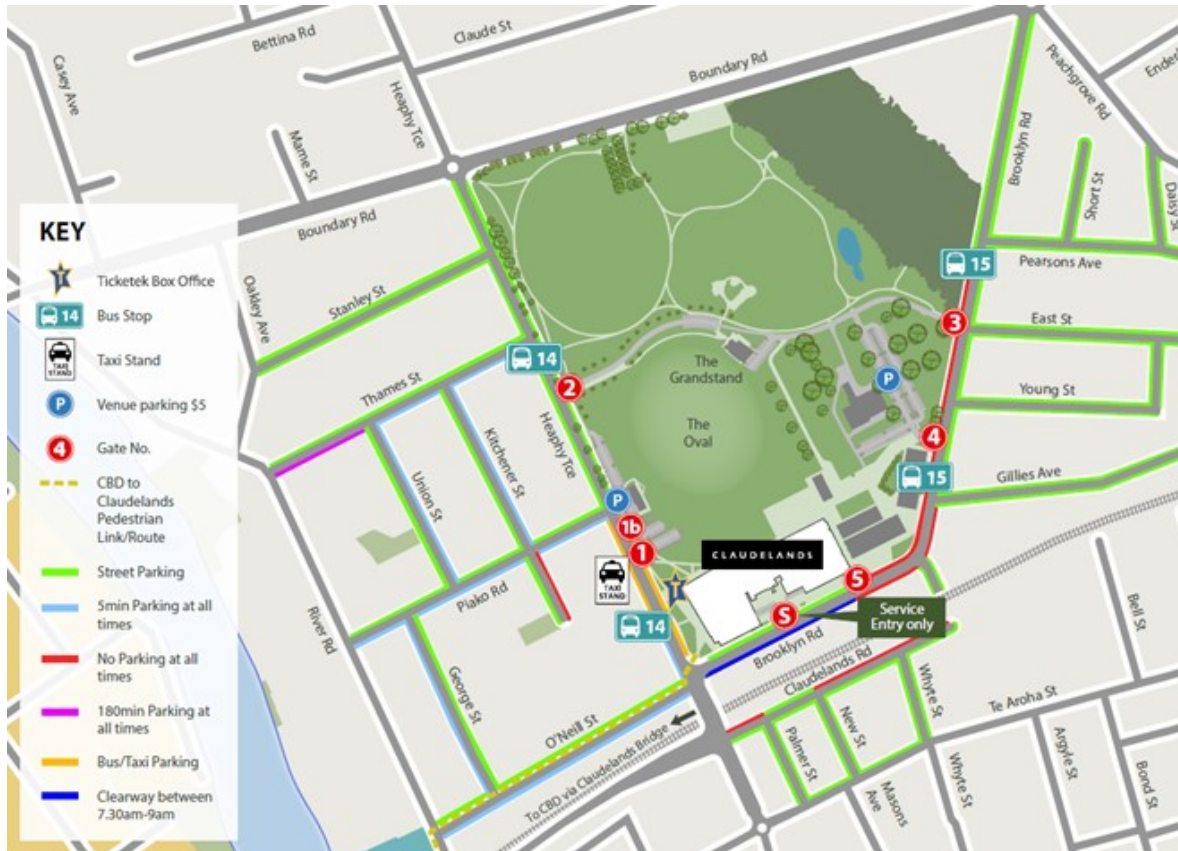
A charge of \$5.00 per car applies.

Accessibility Parking

A number of accessible parking spaces are available on site. The location will vary depending on the event.

4.5 Parking Map

Map: Parking at Claudelands



Download a PDF copy of this map and others at [Claudelands Website](#)

4.6 Public Transport

Taxis

A taxi rank is located on Heaphy Terrace outside the Claudelands Arena. Additional temporary taxi parking can be provided along Heaphy Terrace.

Hamilton Taxis	p. 0800 477 477
Red Cabs	p. +64 7 839 3939
Waikato Cabs Ltd	p. +64 7 855 7676
Sovereign Taxis	p. +64 7 848 2046

Buses

There are buses from the Transport Centre in the CBD departing every half hour (Route 14 and Routes 15). Visit www.busit.co.nz or phone 0800 4 BUSLINE (0800 4 2875-463) for further details.

Shuttle buses to the CBD or accommodation providers can be provided for certain events at an additional cost, talk to your Claudelands Event Manager for further details. Where appropriate temporary bus parking for large public events will be signposted along Brooklyn Rd.

Bicycle racks

Hamilton's geography is predominantly flat making it an easy city to cycle around. This is assisted by an extensive network of cycle ways throughout the city. Bicycle racks are located at the front of the Arena on the corner of Heaphy Terrace and Brooklyn Road.

Walking

Claudelands is approximately a ten minute walk from the hotels in the CBD, and a 30 minute walk from the motels and hotels on Ulster Street. Refer to the 'Getting to Claudelands from the CBD Map' (4.10 of this section).

4.7 Business Services

A range of on-site business services are available including photocopying, printing, faxing, development of event floor plans and marketing support for your event. Charges may apply to some services. Contact your Claudelands Event Manager for further information.

4.8 Exhibitor Services

A number of services are available for exhibitors including:

- Stand catering
- Banner or signage hanging
- Audio Visual Services
- Equipment Hire
- Wireless Internet (refer to [Section 12: Internet and Telephone](#))

All services must be ordered and paid for in full at least ten business days prior to the event. Exhibitor Services order forms are available within the Exhibitors Services Kit which is available from your Claudelands Event Manager.

4.9 Nearest Public Facilities

Accommodation

There are a number of accommodation options very close to the Claudelands Conference and Exhibition Centre. Contact Hamilton i-site on +64 7 839 3580 or www.visitahamilton.co.nz for a directory of hotels available.

Directory of Nearby Facilities

Service	Business Name	Address	Telephone
ATM's		Victoria Street, City Centre Grey Street, Hamilton East Z Petrol station, Five Cross Roads	
Medical Centres	Hamilton East Medical	16 Beale Street, Hamilton East	+64 839 1232
	Anglesea Medical Centre (24 hours)	Cnr Anglesea & Thackeray St Hamilton CBD	+64 7 858 0800
General Health Service Providers	Anglesea Physiotherapy	Gate 2, 7-9 Thackeray St Hamilton CBD	+64 7 858 0788
	Hamilton Radiology	Gate 2, 11 Thackeray Street, Hamilton CBD	+64 800 426 723
	Relax Dental	32 Te Aroha Street, Hamilton East	+64 7 855 8199
	Amcal Hamilton East Pharmacy	14 Beale Street, Hamilton East	+64 (7) 838 1060
	Visique Total Vision	443 Grey Street, Hamilton East	+64 7856 2611
Banks	ANZ	ANZ Building 334 Victoria St Hamilton CBD	+64 800 269 296
	ASB	500 Victoria Street, Hamilton CBD	+64 7 838-5719
	BNZ	354 Victoria Street, Hamilton CBD	+64 800 275 269
	Kiwibank	1b Clyde Street, Hamilton	+64 800 501 501
	Westpac	426 Victoria Street, Hamilton West	+64 800 400 600
Post Offices	Hamilton East Post Shop	1b Clyde Street, Hamilton East	+64 800 501 501

Florists	Amy's Flowers	www.amysflowers.co.nz	+64 508 269735 +64 7849 8005
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Please contact Claudelands reception on +64 7 929 3000 if you require specific directions.

4.10 Claudelands and the CBD Map

Map: Getting to Claudelands from the Central Business District



Download a PDF copy of this map and others at Claudelands Website